

# Technical Information Bulletin

## Canon Lower Fuser Roller with Press-Fit Bearings

**Subject:** Canon Lower Fuser Roller  
with Press-Fit Bearings

**Date:** November 4, 2010



**Background Information and Discussion of Problem:** Canon dealers have been noticing premature wear to the roller end journals in the Image Runners: 5050/ 5055/ 5065/ 5070/ 5075/ 5570/ 6570. This causes the bearing to cut into the journal creating noise and poor fusing, which results in unnecessary labor and costs as well as unsatisfied customers.

**Causes:** The cause of this problem is an improper fit between the lower pressure roller and the bearings.

**Solution(s):** NA Trading and Technology has listened to your requests and is proud to introduce our lower fuser roller with bearings. The press-fit bearings eliminate the wear between the bearing inner race and the journal. This results in fewer unscheduled service calls, an extended lower fuser roller life and an increased bottom line.

The NA Trading and Technology Canon Lower Fuser Roller with Press-Fit Bearings has been assigned part number 01020031.



**Canon:** IR5050/ IR5055/ IR5065/ IR5070/ IR5075/ IR5570/ IR6570

For more information contact a product specialist at 800-231-8434 or  
visit us online at [www.natrading.com](http://www.natrading.com).